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Patient reported outcome measures for cardiac ablation procedures: a multicentre pilot to develop a new questionnaire

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Aim To assess the feasibility of administering Patient Reported Outcomes Measures (PROMs) in patients treated with ablation for cardiac arrhythmias, and to conduct the first stage of development and testing of a new PROM tool.

Methods and results A new tool was developed by a multidisciplinary team and tested alongside an adaptation of the patient perception of arrhythmia questionnaire (PPAQ) and EQ-5D-5L in a multicentre retrospective audit involving 791 consecutive cardiac arrhythmia patients treated with catheter ablation at three UK centres over 13 months. Data were recorded in the National Cardiac Rhythm Management Database, part of the National Institute for Cardiovascular Outcomes Research. The response rate was 71.9% (n = 569). Patients reported significant improvements across all outcomes and impacts, with reductions in symptoms of 51.7% (heart racing), 33.9% (fatigue) 31.8% (heart flutters), 43.5% (dizziness), 38.6% (breathlessness), 44.2% (chest pressure), 33.1% (trouble concentrating), 15.9% (headache), 28.3% (neck pressure), and 23.4% (fainting) (P < 0.001). The mean number of social days affected reduced by 7.49 days/month (P < 0.001); mean work/school days affected/month reduced by 6.26 (P < 0.001); mean GP/hospital visits reduced by 1.36 days/month (P < 0.001). The procedure met patient expectations in 72% of responders.

Conclusions The high response rate suggests that the use of PROMs in this patient group is feasible, with rates equalling those of the National PROMs Programme. The results showed that patients experienced significant improvements in their quality of life following ablation, while feedback allowed the tools to be improved. Further work is required to validate these tools; however, the findings suggest that PROMs could be useful in the audit of ablation techniques.

Keywords Patient reported outcome measures • PROMs • Cardiac ablation • Arrhythmia • Quality of life

Introduction

The effectiveness of medical interventions has traditionally been measured from a clinical perspective, looking at factors including complication and mortality rates, with clinical improvements assessed by healthcare staff. However, emphasis is increasingly being placed on gaining patients’ own perceptions of treatment success using methods such as Patient Reported Outcome Measures (PROMs). Patient Reported Outcome Measures are questionnaires which are administered both before and after a procedure or treatment to measure changes in a patient’s opinion of their health status following an intervention. A PROM tool may be generic, such as EQ5D, which assesses general health status and may be used in any population, or disease-specific, assessing the impact of

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What's new?
- Collecting Patient-Reported Outcomes in patients treated with ablation techniques for cardiac arrhythmias is a feasible way of measuring procedural success.
- The majority of responders were positive about the outcome of their ablation, with over 72% of patients reporting that the procedure had met their expectations.

a particular condition or disease on a patient. Disease-specific measures are often used to identify clinically important treatment related changes to an individual's health and wellbeing, while generic tools can compare outcomes across different treatment and patient groups. As they have different strengths, both types may be administered during a health outcomes assessment. Patient Reported Outcome Measures have the potential to drive changes within the National Health Service (NHS), supporting the provision of patient-orientated care with benefits including reduced cost and improved safety and quality outcomes.\(^5\)\(^,\)\(^6\)

The field of cardiac ablation is an ideal area for the use of PROMs as these procedures are often aimed at improving or abolishing specific symptoms. Estimated to affect over 1 million people in the UK alone, cardiac arrhythmias are associated with features including nausea, fatigue, heart racing, breathlessness, and chest pain. Symptoms may be difficult to quantify clinically but have significant adverse effects on health and the quality of life.\(^8\)\(^–\)\(^10\) Many patients report suffering a lack of independence and for many, symptoms lead to a loss of time at work and impaired ability to carry out normal daily routines. Furthermore, anti-arrhythmic drugs themselves can cause unpleasant side effects,\(^11\) including worsening arrhythmia, dizziness, and photosensitivity. Currently, no disease-specific tools have been validated in the UK to assess the patient-reported outcomes of ablation procedures in patients with non-specific cardiac arrhythmias; therefore, the full impact of these conditions remains unclear.

The purpose of this study was to develop a short disease-specific tool and adapt the longer patient perception of arrhythmia questionnaire (PPAQ) developed by Wood et al.\(^12\) for use in a UK population of patients treated with ablation for a symptomatic arrhythmia. Furthermore, this study aimed to pilot these together with the EQ-5D-5L in a multicentre audit to explore the feasibility of obtaining PROM data in this population. The secondary aims were to identify weaknesses in the tools and administration process to improve the methods and further develop the questionnaires.

Methods

Questionnaires

The cardiac ablation PROM tool comprised three individual questionnaires used as a single tool. The first, a short arrhythmia-specific questionnaire, was developed following literature reviews and research, with input from a multidisciplinary team of cardiac consultants, arrhythmia nurses, clinical advisors, and research scientists. This tool explored patients' treatment expectations prior to the procedure and whether these were subsequently met. It also considered the number of ablations received and investigated unexpected complications arising from the procedure. The second element of the tool comprised of a modification of the arrhythmia-specific PPAQ questionnaire developed by Wood et al.\(^12\) This was originally developed using techniques including formative research, exploratory factor analysis, expert review, and pilot study. Following adaptations for use in a UK population, this updated tool included seven domains covering severity of symptoms, regularity and length of adverse features, impact on social life and normal routine, arrhythmia-related visits to GP/hospital, and impact on life.

The third element was the generic EQ-5D-5L questionnaire, a validated tool consisting of five domains assessing mobility, self-care, usual activities, pain/discomfort, and anxiety/depression. Each domain includes five levels of response ranging from no problems to severe problems. It also has a visual analogue scale (VAS) inviting patients to rate their health on a scale of 0–100 with 0 being the worst health imaginable and 100 being the best imaginable. Supporting documentation, including the cover letter and consent form, was also developed, including Welsh translations. A contact name and telephone number were provided for patients' queries.

Study design

The tools were designed to be completed by patients before the procedure and again at a minimum of eight weeks post-procedure. However, due to time constraints of the pilot, a retrospective study design was used, whereby patients were sent pre- and post-procedure questionnaires at the same time and asked to complete the pre-procedure questionnaires from memory. Reminders containing copies of the documentation were sent out 16–29 days after the first contact to non-responders.

Participants

A cohort of 800 patients who had received radiofrequency ablation therapy for a cardiac arrhythmia prior to the start of the study on 1 November 2010 from three treatment centres were retrospectively identified for inclusion. Participants were required to (i) have received a cardiac ablation a minimum of 8 weeks prior to the study; (ii) be aged ≥ 17 at the time of the study; and (iii) have had their details entered onto the Central Cardiac Audit Database (CCAD), part of the National Institute for Cardiovascular Outcomes Research. Consecutive patients were enrolled from each site: Queen Elizabeth Hospital, University Hospitals Birmingham (400 patients); The Freeman Hospital, Newcastle Upon Tyne NHS Trust (200 patients), and University Hospital of Wales, Cardiff & Vale University Health Board (200 patients). Three patients from Birmingham and six from Newcastle were subsequently removed from the study as they were determined to be duplicate patients who had moved house or been retreated, or were identified as deceased; this left 791 patients in the study group.

Data collection, storage, and analysis

Responses were sent to Cedar; an NHS organization independent of the treatment clinics, for data entry and logged onto the CCAD with 15% of entries checked for accuracy. The CCAD is a clinical audit facility which collects information on cardiac procedures within the UK. It is used as a confidential data collection point allowing comparative reporting between treatment centres, data quality reporting, and mortality tracking, with all UK ablation centres highly encouraged to submit procedural data. A specially designed extension to the CCAD was developed to allow the linkage of PROMs returns to existing clinical data while retaining patient anonymity. Clinical data and PROMs data were stored separately.
to prevent clinical staff accessing individual identifiable PROM data at any stage.

Data were analysed using SPSS (IBM SPSS Statistics Version 21) and a 5% significance level was used. For statistical analysis, missing values were excluded on a pairwise basis. EQ-5D questionnaires were scored using the EQ-5D-5L Crosswalk index value calculator. Differences between pre- and post-procedure nominal variables (e.g. presence or absence of symptoms) were analysed using McNemar’s test. Differences between pre- and post-procedure means of continuous data were analysed using a paired-sample t-tests, where the appropriateness of parametric tests was in question, a related-sample Wilcoxon signed-rank test was used.

Results

Responses

An initial response rate of between 45% and 50% was achieved from each centre following initial mailing, rising to a rate of 70–75% from each centre after reminders had been sent, with a final total of 569 analysable responses (71.9%). Three responses were received after the study end date and were excluded from analysis. In 12 cases, a narrative response was received without a completed questionnaire with reasons cited for non-completion including death, ill health, and on-going treatment. One letter was returned to the sender.

Fifteen telephone enquiries were received regarding the questionnaires. In five cases, this was to inform the team that patients were unable to complete the questionnaire due to ill health (two patients), death (two patients), and emigration (one patient). One enquiry was received from a patient requiring advice regarding ongoing health issues; this patient was referred to a contact at the relevant treatment centre. Other enquiries regarded issues such as questions clarification and concerns including whether other peoples’ opinions (e.g. clinicians/family members) should be taken into account.

In five cases, this was to inform the team that patients were unable to complete the questionnaire due to ill health (two patients), death (two patients), and emigration (one patient). One enquiry was received from a patient requiring advice regarding ongoing health issues; this patient was referred to a contact at the relevant treatment centre. Other enquiries regarded issues such as questions clarification and concerns including whether other peoples’ opinions (e.g. clinicians/family members) should be taken into account.

Within these groups, atrio-ventricular nodal re-entrant tachycardia (AVNRT) patients were most likely to report a complete abolition of symptoms. Amongst this group, covering the three largest arrhythmia substrate groups.

Data

The mean age of the 569 respondents was 57.8 years, and 315 (55%) were males (Table 1). Responses were received from patients with ten different arrhythmia substrates although the majority (70.3%) fell into just three categories (flutter, atrial fibrillation, and atrio-ventricular nodal re-entrant tachycardia).

Responding patients reported an improvement across all symptoms investigated by the questionnaires (Figure 1) (symptoms reported by < 60% of patients pre-procedure; headache, trouble concentrating, neck pounding, and fainting, not illustrated). There was a statistically significant difference in the proportion of patients reporting symptoms (mild, moderate, and severe combined) before the procedure compared with after the procedure ($P < 0.001$ for all 10 symptoms). There was also a reduction in the severity for those who remained symptomatic. The largest difference in symptom prevalence between the pre- and post-procedure reported symptoms was in heart racing [pre-procedure 510 patients (89.6%), post-procedure 225 patients (39.5%)] and the smallest was in headache [pre-procedure 216 patients (38.0%), post-procedure 154 patients (27.1%)]. Table 2 further illustrates changes in patient symptoms within the three largest arrhythmia substrate groups.

The PROM tool investigated the number of days’ impact on social activities, days missed at work/school/college, and number of GP/hospital visits in the 30 days prior to the procedure and the 30 days prior to receiving the questionnaires post procedure. There was a reduction in the mean score after ablation in all the three impact parameters for the total participant group ($P < 0.001$) and across all 10 substrates (Table 3). For social days affected, statistically significant differences ($P < 0.05$) were observed in 9 of 10 substrates; for both work/school days affected and GP/hospital visits, statistically

Changes in the impact of symptoms on functional ability

The PROM tool investigated the number of days’ impact on social activities, days missed at work/school/college, and number of GP/hospital visits in the 30 days prior to the procedure and the 30 days prior to receiving the questionnaires post procedure. There was a reduction in the mean score after ablation in all the three impact parameters for the total participant group ($P < 0.001$) and across all 10 substrates (Table 3). For social days affected, statistically significant differences ($P < 0.05$) were observed in 9 of 10 substrates; for both work/school days affected and GP/hospital visits, statistically
significant differences ($P < 0.05$) were observed in 6 of 10 substrates (Table 3).

The largest improvements in days affected (either social or work/school) were observed in atrio-ventricular nodal, AVN [a reduction of 8.48 social days affected ($P = 0.002$); 11.90 reduction in work/school days affected ($P = 0.001$)] and VE substrates [a reduction of 9.36 social days affected ($P = 0.011$); a reduction of 10.30 work/school days affected ($P = 0.016$)]. VE also accounted for the highest significant improvement in number of GP/hospital visits (3.36 reduction ($P = 0.026$)).

EQ5D data
The complete index values for both pre- and post-procedure questionnaires were available for 498 patients; these showed improvements in general health in 349 patients (70.1%). No change was observed in 97 (19.5%) patients, while 52 patients (10.4%) reported a worsening in general health. EQ5D VAS score had paired sample pre- and post-procedure responses for 530 patients. Here, improvements were observed in 399 patients (75.3%), with no change in 85 patients (16.1%) and poorer post-procedure general health.
reported in 46 patients (8.7%). The EQ5D VAS score showed a statistically significant difference pre- and post-procedure (19.09 mean improvement; \( P, 0.005 \)); at a substrate level a statistically significant improvement was also seen for all substrates, except ventricular tachycardia (VT, \( P, 0.61 \)); AT mean improvement 9.2 (\( P, 0.002 \)); AF mean improvement 21.09 (\( P, 0.005 \)); AVN mean improvement 18.31 (\( P, 0.005 \)); AVNRT mean improvement 17 (\( P, 0.005 \)); concealed accessory pathway (cAP) mean improvement 19.36 (\( P, 0.001 \)); oAP mean improvement 12.5 (\( P, 0.012 \)) u/Flutter mean improvement 27.29 (\( P, 0.005 \)); c/Flutter mean improvement 19.69 (\( P, 0.005 \)); VE mean improvement 27.73 (\( P, 0.003 \)).

**Unexpected complications**

A total of 213 unexpected post-procedural complications were reported by 190 (33.4%) patients. These included clinical complications such as three cases of cardiac tamponade (incidence rate 0.5%), two transient ischaemic attacks (0.4%), and six strokes (1.1%). Excessive bruising was reported by 75 patients (13.2%), while “Other complications” including headache, bleeding at the entry site, tachycardia, chest pain, and dizziness were reported by 79 patients (13.9%), with one femoral pseudoaneurysm reported. Extended or re-hospitalizations for reasons including infections, pneumonia, dyspnoea, pulmonary embolism, and myocardial infarction were reported by 46 patients (8.1%). The majority of responders were positive about the outcome of their ablation, with 413 of 545 patients (75.8%) reporting that the procedure had met their expectations. Analysis of this outcome for the three most prevalent substrate groups revealed that expectations were met in 72.4, 88.6, and 72.8% of AF, AVNRT, and c/Flutter patients, respectively.

**Non-responder data**

Analysis of non-responder data using CCAD records found that non-responders were significantly more likely to have had a completely successful procedure (\( P, 0.024 \)) (acute success assessed by the clinician). This finding is suggestive that the PROMs may underestimate the clinical benefit. The length of time between the procedure and receiving the PROM was also significant (\( P, 0.019 \)), with patients who sent the questionnaires at \( \geq 9 \) months post-procedure more likely to reply than those who sent it at \( < 9 \) months. Age was also a significant factor, with non-responders likely to be younger than responders (\( P, 0.001 \)). Gender, occurrence of complications, and urgency of treatment (elective vs. emergency) did not show any significant differences in response rates.

**Issues and weaknesses**

Responses highlighted weaknesses in some areas of the questionnaires. These included a lack of clarity with wording of some questions, e.g. for patients who had undergone a previous procedure “Please state how many you have had” did not specify whether to include the current procedure. Some patients indicated more than one answer for some questions as it was not specified that only one answer should be chosen. The questionnaires also attempted to capture the number of work days (or equivalent) affected by...
**Table 3** Change in the impact following ablation

<table>
<thead>
<tr>
<th>Substrate</th>
<th>Social days affected</th>
<th>Work/school days affected</th>
<th>GP/hospital visits</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>n Reduction 95% CI</td>
<td>n Reduction 95% CI</td>
<td>n Reduction 95% CI</td>
</tr>
<tr>
<td>AT</td>
<td>23 7.96 2.62–13.30 0.005</td>
<td>21 3.86 −0.23–7.95 0.063</td>
<td>19 0.90 0.34–1.45 0.003</td>
</tr>
<tr>
<td>AF</td>
<td>110 6.47 4.31–8.64 &lt;0.001</td>
<td>106 5.89 2.72–9.05 &lt;0.001</td>
<td>109 0.81 0.49–1.13 &lt;0.001</td>
</tr>
<tr>
<td>AVN</td>
<td>29 8.48 3.48–13.48 0.002</td>
<td>19 11.90 5.68–18.11 0.001</td>
<td>24 0.92 −1.63–3.46 0.464</td>
</tr>
<tr>
<td>AVNRT</td>
<td>103 7.79 5.57–10.00 &lt;0.001</td>
<td>102 5.96 3.85–8.07 &lt;0.001</td>
<td>107 0.92 0.52–1.32 &lt;0.001</td>
</tr>
<tr>
<td>cAP</td>
<td>12 7.00 −0.32–14.32 0.059</td>
<td>11 4.27 −1.76–10.31 0.146</td>
<td>12 1.25 0.01–2.50 0.049</td>
</tr>
<tr>
<td>cAP</td>
<td>26 5.12 1.33–8.90 0.01</td>
<td>25 3.96 −0.27–8.19 0.065</td>
<td>28 4.86 −1.85–11.57 0.149</td>
</tr>
<tr>
<td>c/Flutter</td>
<td>15 7.67 1.90–13.44 0.013</td>
<td>13 6.69 0.70–12.68 0.031</td>
<td>14 3.07 −1.15–7.29 0.14</td>
</tr>
<tr>
<td>c/Flutter</td>
<td>117 8.29 5.99–10.60 &lt;0.001</td>
<td>111 7.15 4.86–9.45 &lt;0.001</td>
<td>120 1.33 0.39–2.26 0.006</td>
</tr>
<tr>
<td>VE</td>
<td>11 9.36 2.69–16.04 0.011</td>
<td>10 10.30 2.38–18.22 0.016</td>
<td>11 3.36 0.49–6.23 0.026</td>
</tr>
<tr>
<td>VT</td>
<td>16 6.94 0.81–13.06 0.029</td>
<td>16 2.94 −5.41–11.29 0.465</td>
<td>16 0.63 −0.51–1.76 0.258</td>
</tr>
<tr>
<td>Total</td>
<td>462 7.49 6.42–8.55 &lt;0.001</td>
<td>434 6.26 5.04–7.47 &lt;0.001</td>
<td>460 1.36 0.85–1.87 &lt;0.001</td>
</tr>
</tbody>
</table>

Reduction here denotes reduction in the average number of days affected/visits reported before and after ablation.

The improvements in symptom occurrence and reduction in the number of GP/hospital visits indicate that the procedure has a considerable positive impact on the quality of life for the majority of patients. As the impact on work and social activities, and reduction in the number of days affected/visits reported before and after ablation. This may have been due to a number of factors, including improved symptoms, reduced medication, and increased activity levels. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. The findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible. However, it is important to note that the findings of the study are encouraging, and the high response rate suggests that collection of PROMs in this patient population is feasible.
traditional way. As with any PROMs it can be argued that the non-responders may be those who benefitted least (or most) from the procedure, again leading to skewed data.

Weakness of the tools
The weaknesses highlighted in the audit can largely be rectified by simple rewording of affected questions; however, some areas require more extensive work to clarify issues. This is the case in areas including how to address “normal routine” in patients who are retired or do not work, and how to encourage patients to complete all fields even when they feel a question does not apply to them. Additional areas to consider for improving the questionnaire include the insertion of questions relating to medications used to identify changes in these following the procedure, and also information regarding co-morbidities. This will add depth of understanding to the questionnaires; particularly to the EQ5D which may show little change following a highly successful ablation procedure if a patient has unrelated medical problems. Using feedback from patients as part of an iterative process of questionnaire improvement is an important stage in the validation process.

Strengths of the study
The audit received a satisfactory response rate, suggesting that the length and content of the questionnaires were not unreasonable, even in the format used where both pre-and post-procedure questionnaires were received together. Feedback received from patients during telephone enquiries and via comments on the questionnaires was useful and gave an insight into areas requiring clarification: a useful mechanism to improve the tools. Patients were pleased to have the opportunity to comment on the treatment they had received.

High success rates for catheter ablation have been reported in the literature, with up to 99% success in some studies. The feedback received from patients in this study also suggests that ablation affords a high level of patient satisfaction, while giving data in a greater depth of detail. Overall, the results showed that cardiac ablation leads to a significant improvement in symptoms in the majority of patients; this supports its use as a technique for improving the quality of life in patients suffering from cardiac arrhythmias. Improvements seen in the EQ-5D VAS and Index scores (75.1 and 70.3% of patients reported an improvement, respectively) compare well with those observed in the National PROMs programme (during 2009–2010, groin, hernia, hip replacement, knee replacement, and varicose vein surgery saw VAS improvements of 39.1, 61.4, 50.8, and 39.8%, respectively, with index score improvements in 50.5, 86.7, 77.9, and 51.6%, respectively).

Conclusion
This pilot study has provided a solid foundation on which to build a robust disease-specific PROM tool for cardiac ablation. The process was successful with high response and completion rates, supporting the feasibility of collecting PROMs in this patient group. Although this audit was only a preliminary part of the PROMs development procedure, the responses are a useful part of the validation process and facilitate improvements to the tools and method involved. The results of responses during these preliminary stages are very encouraging and illustrate the benefits of performing cardiac ablation in symptomatic patients. Further research is aimed at psychometric testing and validation of the tool. Cardiovascular diseases have an adverse effect on the quality of life of many patients and successful treatment can be life-enhancing.

Further research
Following the success of this audit, further work into this area has been commissioned by the National Institute of Health and Care Excellence. Based on the responses received, the questionnaires have been updated and adapted into single pre- and post-procedure documents. Ethical approval has been given and a two-phase study is now underway (registered on the Clinical Trials website, reference: NCT01672528). This comprises of patient interviews to test, improve, and retest the questionnaires further and a postal survey phase involving up to 600 patients from three study centres as part of a prospective study. These patients will receive questionnaire pre-ablation, at 8–16 weeks, post-procedure and at 1 and 5 years post-procedure. The aim of this further study is to produce a validated PROMs tool for use in the UK to collect data from ablation patients. This will facilitate national measurement of the health change in patients following ablation therapy, and will allow statistical comparison between arrhythmia substrates and other subgroups.

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Conflict of interest: S.M. acts as an advisor to two companies which manufacture cardiac ablation equipment: Medtronic and Boston Scientific.

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Peritricuspid reentrant ventricular tachycardia in Ebstein’s anomaly

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A 40-year-old woman with Ebstein’s anomaly of the tricuspid valve presented with recurrent palpitations. Electrocardiogram during the episode showed a regular broad complex tachycardia at 150 beats per minute with left bundle branch abnormality morphology, left axis deviation and dissociated, slower atrial activity.

During electrophysiology study, tachycardia was induced by double ventricular extrastimuli. Mapping of the right ventricle was performed during tachycardia using an electroanatomical three-dimensional mapping system (CARTO, Biosense Webster). Bipolar voltage map showed a large scar in the basal inferior right ventricle. Figure shows the activation map in a modified posterior view, with activation proceeding around the tricuspid annulus and a ‘head meets tail’ pattern. Radiofrequency ablation was done to interrupt the isthmus between the scar and the annulus. Tachycardia was no longer inducible after the ablation.

Ventricular tachycardia is rare in Ebstein’s anomaly. In our patient, scarring in the inferior, atrialized portion of the right ventricle formed a substrate for peritricuspid reentry. Reentry around the tricuspid annulus has been previously described in patients with arrhythmogenic right ventricular dysplasia, but not, to our knowledge, in Ebstein’s anomaly.

The full-length version of this report can be viewed at: http://www.escardio.org/communities/EHRA/publications/ep-case-reports/Documents/Peritricuspid-reentrant-ventricular.pdf.